



# THE IDAHO FOODBANK VOLUNTEER FAQ

## 1. How do I sign up multiple volunteers?

Each volunteer will need to create an account and sign up for a volunteer shift. This allows us to accurately track donated volunteer hours, waiver & release forms, and emergency contact information.

If you are part of a group of 10 or more volunteers you can reserve your volunteer spots by requesting a Join Code. To request a Join Code please email [volunteerservices@idahofoodbank.org](mailto:volunteerservices@idahofoodbank.org) with the date, volunteer shift, number of people in your group, and the name of your group. **ALL** volunteers in your group will still be required to register online, but this reservation will hold your spots for your group.

## 2. Can I create accounts for another person?

You cannot create an account for an adult. When adults register, they are prompted to sign The Idaho Foodbank Waiver and Release form. This is a legal document.

Legal guardians can create accounts for minors. When children are registered, they are prompted to print The Idaho Foodbank Waiver and Release Form so that their legal guardian can sign it. The printed waiver needs to be brought in to The Idaho Foodbank when they come in to volunteer.

## 3. How do I register my children when they don't have an email account?

Volunteers from the same household can have the same contact information such as email, phone number, and mailing address.

## 4. There is no "SIGN UP" button next to the shift, but it doesn't say "Reserved" or "Full" either?

Volunteer sign-ups are closed 24 hours before the volunteer shift begins. This allows us to plan our volunteer shift and assess what inventory is needed.